

## EXPORT RMA FORM

ULVAC OFFICIAL USE ONLY	
<b>SHIP TO:</b>	CONTACT NAME: _____ CONTACT DATE: _____
	SALES ORDER #: _____
	ACCOUNT #: _____
	PO #: _____ PO DATE: _____
RMA #: _____	REASON FOR RETURN: REPAIR <input type="checkbox"/> WARRANTY <input type="checkbox"/>
ISSUE DATE: _____	EVAL <input type="checkbox"/> CREDIT REQUEST <input type="checkbox"/>
RMA # VALID FOR 30 DAYS	CREDIT DETAILS _____
TECH SUPPORT: _____	OTHER (EXPLAIN): _____
FINANCE: _____	
CUSTOMER SUPPLIED INFORMATION - CERTIFICATE OF DECONTAMINATION	
• END USER COMPANY NAME: _____	• PHONE: _____ FAX: _____
• END USER CONTACT NAME: _____	• E-MAIL: _____
• PART DESCRIPTION/NUMBER: _____	
• SERIAL #: _____	
• DESCRIPTION OF PROBLEM: _____	
<p>FEDERAL REGULATIONS PROHIBIT THE SHIPMENT OF CONTAMINATED MATERIAL THAT IS IMPROPERLY PACKAGED OR INCORRECTLY LABELED. ALL MATERIAL MUST BE CERTIFIED AS DECONTAMINATED PRIOR TO SHIPMENT. ULVAC TECHNOLOGIES RESERVES THE RIGHT TO REFUSE ANY SHIPMENT THAT IS NOT PROPERLY PACKAGED OR LABELED.</p> <p style="color: red;"><b>ULVAC RESERVES THE RIGHT TO REPACKAGE/RESKID ANY RMA MATERIAL THAT IS RECEIVED WITH INADEQUATE PACKING/SKID THAT MAY PREVENT ULVAC FROM RETURNING THE CUSTOMER'S MATERIAL, USING THE CUSTOMER'S PACKING/SKID, IN A SAFE AND UNDAMAGED CONDITION. ULVAC WILL BACK-CHARGE CUSTOMER FOR LABOR AND MATERIALS REQUIRED.</b></p> <p>LIST ALL GASSES/CHEMICALS (COMMON NAMES/SPECIFIC CHEMICALS) THAT THE PRODUCT WAS EXPOSED TO DURING USE.</p>	
• NAME OF GAS/CHEMICAL	
1: _____	N/A <input type="checkbox"/> N <input type="checkbox"/> T <input type="checkbox"/> E <input type="checkbox"/> P <input type="checkbox"/> B <input type="checkbox"/> R <input type="checkbox"/> O <input type="checkbox"/> _____
2: _____	N/A <input type="checkbox"/> N <input type="checkbox"/> T <input type="checkbox"/> E <input type="checkbox"/> P <input type="checkbox"/> B <input type="checkbox"/> R <input type="checkbox"/> O <input type="checkbox"/> _____
3: _____	N/A <input type="checkbox"/> N <input type="checkbox"/> T <input type="checkbox"/> E <input type="checkbox"/> P <input type="checkbox"/> B <input type="checkbox"/> R <input type="checkbox"/> O <input type="checkbox"/> _____
N = NON-HAZARDOUS	T - TOXIC
B = BIOLOGICAL HAZARD	R = RADIOACTIVE
E = EXPLOSIVE	
P = POTENTIALLY HAZARDOUS	
O = OTHER (EXPLAIN)	
N/A = NOT APPLICABLE ie: ELECTRICAL/ELECTRONIC PARTS	
HAS THE UNIT BEEN DISASSEMBLED FOR COMPLETE DECONTAMINATION?      • YES <input type="checkbox"/> • NO <input type="checkbox"/>	
IF YES, DESCRIBE PROCESS THAT WAS USED AND ATTACH PROOF OF DECONTAMINATION.	
NOTE: MSDS REQUIRED FOR ALL LISTED HAZARDS	
<p>ULVAC RESERVES THE RIGHT TO RETURN TO SENDER, AT SENDER'S EXPENSE, ANY PRODUCT THAT IS NOT REPAIRABLE, THAT IS BEYOND OUR CLEANING AND DECONTAMINATION CAPABILITIES, OR THAT DOES NOT HAVE THE CERTIFICATE OF DECONTAMINATION SECTION OF THIS RMA FORM FULLY COMPLETED.</p> <p style="color: blue;">MATERIAL MAY ONLY BE RETURNED TO ULVAC WITH A COMPLETED RMA FORM AND ASSIGNED RMA NUMBER. A COPY OF THIS FORM MUST BE USED AS A PACKING SLIP.</p> <p style="color: blue;">THE RMA NUMBER MUST BE CLEARLY VISIBLE ON THE OUTSIDE OF THE SHIPPING CONTAINER. ANY SHIPMENTS WITHOUT A CLEARLY VISIBLE RMA NUMBER WILL BE REJECTED.</p>	
<p>I AGREE THAT THE INFORMATION SUPPLIED ABOVE IS CORRECT TO THE BEST OF MY KNOWLEDGE.</p> <p style="color: red;"><b>SAFETY OFFICER'S AUTHORIZATION REQUIRED IF PRODUCT HAS BEEN EXPOSED TO HAZARDOUS MATERIALS</b></p>	
• CUSTOMER'S RMA DATA COMPLETED/APPROVED BY: _____	• DATE: _____
(TYPE AUTHORIZED PERSON'S NAME & TITLE)	

• **REQUIRED FIELDS**