

SHIPPING NOTICE TO ALL ULVAC REPAIR CUSTOMERS

DUE TO AN INCREASE IN SHIPPING RELATED DAMAGES WE ARE IMPLEMENTING A NEW SHIPPING CRATE DESIGN. ULVAC HAS ENLISTED A LOCAL SHIPPING CONTAINER SUPPLIER AND TOGETHER WE HAVE CREATED THIS IMPROVED CRATE DESIGN. ULVAC IS VERY CONCERNED THAT RETURNING REBUILT VACUUM PUMPS, TO OUR CUSTOMERS, ON THEIR ORIGINAL AS RECEIVED SKIDDING, CRATING, BOXING ETC. HAS IN MANY CASES CAUSED DAMAGE TO VALUABLE CUSTOMER PROPERTY. THEREFORE WE ARE NOW ENLISTING OUR CUSTOMERS TO FOLLOW THE ENCLOSED EXAMPLE OF PACKAGING OF MECHANICAL PUMPS, LEAK DETECTORS OR CRYO PUMPS RETURNED TO ULVAC FOR REPAIR. WE WILL RECEIVE YOUR PUMPS, EVALUATE YOUR PACKAGING AND NOTIFY YOU IF THE PACKAGING WILL NEED TO BE REPLACED. YOU WILL BE CHARGED A NOMINAL FEE FOR THIS REPACKING ON ONE OF OUR NEW DESIGNED CRATES. PLEASE SAVE AND REUSE APPROVED CRATES. SEE DETAILS BELOW:

THANKS SO MUCH FOR YOUR UNDERSTANDING AS WE STRIVE TO PROTECT YOUR PROPERTY AND ENSURE IT WILL ARRIVE SAFELY AND IN TACT. REF. PART NUMBER: 1048650 CRATE SMALL ROTARY PUMPS, 1049985 CRATE LARGE PMB/PRC BOOSTER PUMP.

PLEASE CONTACT ULVAC FOR OTHER PRODUCT CRATES QUESTIONS AND COMMENTS:

CONTACT:

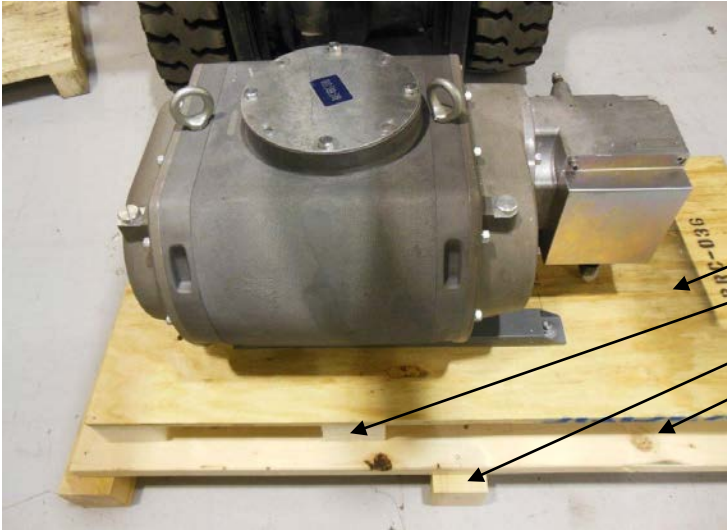
ULVAC TECHNOLOGIES, 401 GRIFFIN BROOK DRIVE, METHUEN, MASS. 01844

EMAIL: sales@us.ulvac.com, PHONE: 978-686-7550. VISIT US ON THE WEB: www.ulvac.com/

NEW DESIGN SHIPPING CRATES

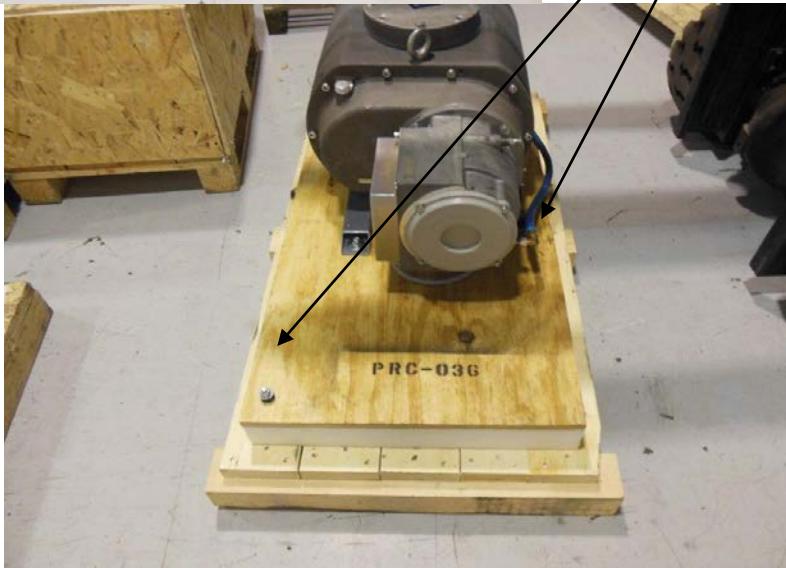
SAMPLES

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FEATURES:

- FLOATING DECK DESIGN(MINIMUM ¾ PLY)
- VIBRATION ABSORBING MATERIAL(3IN THICK 3 PLACES)
- TRIPLE BLOCKS UNDER(4X4 CONSTRUCTION)
- FULLY ENCLOSED UNDER DECK(2X6 PLANKING)
- ANCHORED FLOATING DECK(THROUGH BOLTS W/RUBBER)
- THROUGH BOLTING (NO LAG BOLTS) 4 PLACES
- CRATE LARGE P/N 1049985 SHOWN



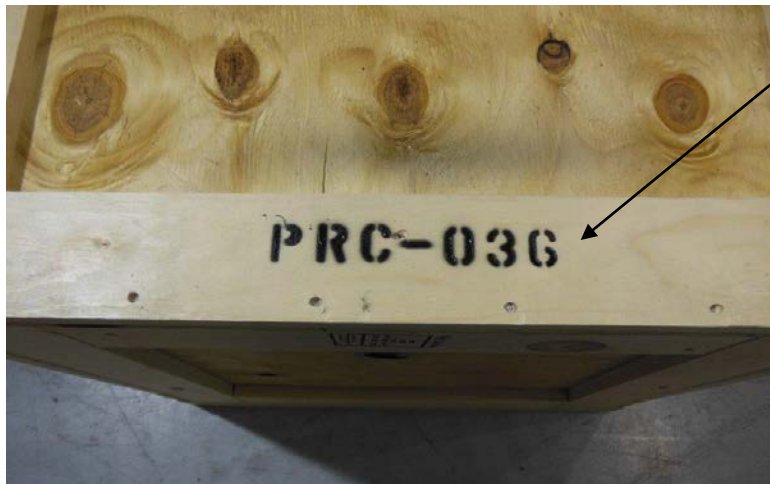
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HOOD DETAILS:



• HOOD MARKED FOR REUSE



• HOOD MARKED FOR PUMP TYPE(PRC-036 DRY PUMP)