



RETURN MATERIALS AUTHORIZATION FORM

Ship to:	<i>ULVAC Technologies, Inc.</i> 401 Griffin Brook Drive Methuen, MA 01844 Tel: 978-686-7550
RMA No.:	_____
Issue Date:	_____

Customer Service Rep: _____
 Sales Order No.: _____
 Account No. _____
 Purchase Order No. _____

REASON FOR RETURN

<input type="checkbox"/> Return For Credit	<input type="checkbox"/> Evaluation
<input type="checkbox"/> Paid Exchange	<input type="checkbox"/> Warranty Evaluation
<input type="checkbox"/> Paid Repair	<input type="checkbox"/> Other: _____

CUSTOMER INFORMATION

Complete this form in its entirety to ensure the health and safety of our employees, and to meet federal regulations for workplace safety and the handling and disposal of hazardous materials. This form must be filled out for all products that come in contact with any kind of process involving gases, chemicals, or any other potentially hazardous or dangerous substances. Please also complete the attached DECON Sheet

- The information requested below must be completed before an RMA number can be issued!**
- Fax a completed copy of this form to 978-689-6300, Attention: Customer Service, prior to product return.
- Attach the RMA and Decon sheet to the Packing Slip and place on the outside of the crate prior to shipping.
- Enclose a completed copy of this form (with the RMA number) in the package with the returned product.
- The repair time may be prolonged if any information is missing or if this procedure is not followed.

Company: _____ Fax _____ Date: _____
 Originator: _____ Phone _____
 Unit Description _____ Model / Par _____ Serial No. _____
 Problem Description: _____

HAZARDOUS INFORMATION

Has this part been exposed to any potentially hazardous chemicals or gases?

NO **YES - Complete chemical/gas exposure section on Decon Sheet**

CONTACT INFORMATION

The above information has been completed to the best of the customer's knowledge. Please attach a copy of this form to the outside of your box/crate/package and return to the above address. All RMA numbers are valid for 30 days from the indicated ISSUE DATE.

ULVAC Technologies reserves the right to return, at buyers' expense, any product that is un-tagged, un-repairable, or beyond ULVAC Technologies' cleaning and decontamination capabilities.

Contact Person: _____ Date: _____
 Name (Printed): _____ Phone: _____

Authorized Safety Officer's Signature: _____

FAX completed form to (978) 689-6300, Attention: CUSTOMER SERVICE